

## Information



## A

### **Adresse**

### **Hotel-Pension „Sperlingshof“**

Sperlingshof 28  
14624 Dallgow  
Tel: 0049 3322/ 2560  
E-Mail: [sperlingshof@t-online.de](mailto:sperlingshof@t-online.de)  
Homepage : [www.pension-sperlingshof.de](http://www.pension-sperlingshof.de)

## B

### **Baby cot**

A baby travel cot is available, subject to availability, or a one-off surcharge of €10

### **Banks**

Commerzbank Falkensee  
Bahnhofstraße 82 Tel: 0049 3322/126820  
Deutsche Bank Falkensee  
Potsdamer Str. 1-3 Tel: 0049 3322/42470  
Sparkasse in Dallgow  
Bahnhofstraße 154 e Tel: 0049 3322/50340

### **Breakfast**

The breakfast rooms are located in the basement at the reception. Breakfast times are  
Tuesday to Friday from 6:00 a.m. to 9:30 a.m. and  
Saturday to Monday from 7:30 a.m. to 9:30 a.m.

### **Bicycle garage**

You are welcome to store your bikes in our bicycle garage. This is located behind the hotel, please follow the signs. Please make sure to secure your bikes in the garage. We accept no liability. This also applies to rental bikes. Please also ensure that the garage door is always locked.

### **Bicycle rental**

You can order bicycles to rent from us at reception.

**Bicycle workshop**      Fahrradland Falkensee:  
Bahnhofstraße 58, Falkensee 14612  
Tel: 0049 3322/22286

**Borrowing practical items from reception:**

- Sewing kit
- Shoe cleaning utensils
- Toothbrush with toothpaste
- Disposable wet razor
- Alarm clock/clock
- International socket adapter
- Shower stool

C

**Car**                              workshop and rental, please contact reception.  
We will be happy to help you.

**Cycle routes**                Please contact reception. We will be happy to help you.

**Church service**              Information about the Protestant and Catholic church  
services is available at reception.

D

**Departure**                      On the day of departure, the rooms are available  
until 10:30 a.m. You can book an extension  
at reception.

## Information



### **D**octors

Mrs. Helbig General Med  
Wilmsstraße 13, 14624 Dallgow  
Tel: 0049 3322/201631

Hous Practice Horst  
Hauptstraße 20, 14624 Dallgow  
Tel: 0049 3322/4390370

Dental Clinic Medeco  
Klosterstraße 18, 13581 Berlin  
Tel: 0049 30/3519410

Medical on-call service Tel: 116117

### **D**rinks

Drinks and snacks are available at reception.  
You can also make yourself a fresh coffee using our  
Nespresso capsule machine. You can find capsules for  
this in our drinks machine.  
Hot water is also available there.

## E

### **E**xcursions

We will be happy to tell you about places worth seeing  
and good transport connections at reception  
(e.g. Spreewald, city tours of Berlin and Potsdam  
and much more)

### **E**mergency number

Falkensee police station Tel: 0049 3322/2750  
Fire department: 112  
Police: 110  
Emergency medical service: Tel: 116117

## Information

### F

#### **F**lyers

You will find a wide range of flyers about popular excursion destinations in the region at reception.

#### **F**ire alarm system

There are smoke detectors in all rooms and hallways. If the fire alarm system is triggered, the fire department is immediately alerted. Please note that all rooms are non-smoking. Open flames and the use of cooking equipment are also not permitted. The escape routes are marked with signs.

### G

#### **G**as station

Total gas station on the B5 is open all day.  
Havelpark gas station  
Monday to Saturday 7:00 a.m. -8:00 p.m.

### H

#### **H**ospital

Waldkrankenhaus Berlin – Spandau  
Stadtrandstraße Tel: 0049 30/37020  
Havellandklinik Nauen  
Ketziner Straße 20 Tel: 0049 3321/421000

#### **H**airdresser

In the Havelpark shopping center you will find 2 hairdressing salons, Cut and Colors and Klier. Advance booking is not required.

## Information

### I

#### **Iron**

Irons and ironing boards can be borrowed from reception free of charge.

#### **Internet**

Our WiFi network is available to you free of charge. Connect to the “Sperlingshof” network and press the “Agree” button.

### L

#### **Luggage service**

We will be happy to bring your luggage to your room upon arrival and collect it from your room upon departure. Please order this at reception.

### N

#### **Non-smoking**

Please note that all rooms are non-smoking. The smoke detectors in the rooms automatically alert the fire brigade when triggered. If the detectors are triggered incorrectly, high costs can arise, which we will pass on to the person responsible.

### P

#### **Pharmacy**

Pharmacy in the Havelpark shopping center:  
Opening hours: Mon-Sat 08:30 a.m. to 20:00 p.m.  
Tel: 0049 3322/249229  
Dallgow Pharmacy on Bahnhofstrasse:  
Opening hours: Mon-Fri 09:00 a.m. to 06:00 p.m.  
Sat 08:00 a.m. to 12:00 p.m.

## Information



### **Pets**

Your pets are also welcome guests here.  
We charge you a one-off fee of €15.00.  
If you need medical help for your animal,  
we recommend. The veterinary clinic in Potsdam.  
Tel: 0049 331/973034 Open day and night  
Address: 14469 Potsdam, Am Wildpark 1

### **Parking**

Parking spaces are available free of charge with  
a parking permit. You can get the parking permit from  
reception. Please place the parking permit visibly  
behind the windscreen.

## R

### **Restaurants**

Steakhouse Toro Negro in Dallgow (2km)  
Open daily from 12:00  
German House in Dallgow (2km)  
Thursday to Monday from 11:00  
Trattoria Olio in Dallgow (2km)  
Open daily from 12:00  
Pizza Manufaktur 36, Wilmsstr. 5 (800m)  
Daily Open from 12 – 9 p.m.

### **Regional train**

If you don't want to drive to Berlin or Potsdam,  
the regional train is a quick alternative. The nearest  
train station is 2 km from our hotel. There are plenty of  
free parking spaces in front of the train station.

## S

### **Shopping**

For a shopping spree, you can use the designer outlet  
center in Elstal on the B5 in the immediate vicinity.  
Other shopping options such as a plant center, Douglas,  
Intersport Medi-Max, etc. can be found in the  
Havelpark shopping center in Dallgow.  
To buy groceries you can use the Havelpark shopping  
center with Kaufmarkt as well as Aldi, Lidl, Penny  
and Rewe in Dallgow.

## Information

### **S**port

Havellandhalle in Seeburg. e.g. mini golf, tennis, badminton, fitness center, table tennis.

## T

### **T**imetables

To use public transport, we recommend using the BVG Route planner and BVG tickets mobile apps. Advice on public transport and information on tickets for Berlin, Potsdam and Brandenburg are of course also available at reception.



BVG App:

### **T**V

All TVs are smart. To use your personal Streaming services, simply use our TV WiFi.  
Network: Sperlingshof TV  
Password: Hotel2023

### **T**axi

Taxi center Falkensee: 0049 3322/3423  
Taxi Berlin: 0049 30/202020  
Uber App:



## U

### **U**mbrella

If you need an umbrella in rainy weather, you can borrow one from reception for a deposit of 5 EUR.

Information

**Sperlingshof**  
Hotel & Pension



W

**Wallbox**

To charge your electric car, please report to reception.  
We charge you 0.50 EUR per Kw/h